FLOOD ADVICE FOR COMMUNITIES
GUIDANCE ON PREPARING FOR AND RESPONDING TO FLOODING

PREPARING FOR FLOODING (BEFORE)

1. **Share messaging with your community**, making sure they understand the risk, are prepared and are making sure **rivers and streams** on their property are flowing freely
2. **Monitor rivers and streams** in your community. Clear blockages (if safe to do so), or report them via the **Hampshire County Council website**
3. **Write a Community Emergency Plan**, on how you'll prevent, and respond, to floods

RESPONDING TO FLOODING (DURING)

When flooding is POSSIBLE or HAPPENING
(Flood Alert, Flood Warning or Met Office rain/thunderstorm warning)

1. **Share messages** about the risk, and what people should do
2. **Check on vulnerable people** – help them protect their property and possessions
3. **Monitor rivers and streams,** and clear blockages (if safe to do so) or **report** them
4. **Open a Community Space** if neighbours need to leave their property, to provide emotional support and a warm drink until emergency services or the local authority arrive

RECOVERING FROM FLOODING (AFTER)

1. **Take photos** of damage before you start clearing up
2. **Report flooding** via **hants.gov.uk**
3. **Make your community more resilient** for future incidents, by understanding risks, getting to know your community, and creating a **Community Emergency Plan**

Homemade alternatives for flood protection equipment

Use a plastic bag filled with soil on a tarp as a sandbag.

Use duct tape to cover airbricks.

Use a plastic bag full of rags as a toilet bung (to stop water coming up through drains).

NEED ADVICE?
Call Floodline on: 0345 988 1188
Escalate issues to your District/Borough Council
Scan the QR code to read our **Community Toolkit** for more information

DO NOT WALK THROUGH FLOODWATER
It may be contaminated with human waste, and will hide obstacles. *If you must, use a stick to navigate, and remove clothing and wash thoroughly when safe to do so*